

Regulatory Enforcement Fairness

USACE Step-by-Step Resolution Process for Unfair Regulatory Enforcement

Pursuant to the Small Business Regulatory Enforcement Fairness Act (SBREFA), HQ USACE Office of Small Business Programs is committed to successfully mitigating concerns between USACE and small business contractors. Inquiries may include excessive enforcement actions such as repetitive audits and investigations, and unreasonable fines, penalties, threats, retaliation, or other unfair actions. USACE offers the following chronological, streamlined process to expedite a mutually beneficial resolution for small businesses.

Step 1: Contractors should first contact the local USACE Small Business Professional (SBP) at the appropriate geographic location. A listing of current local SBPs can be found [here](#).

Step 2: If the contractor inquiry is not addressed within 30 days in Step 1, the contractor should elevate their concern to the respective Division or Center Assistant Director of Small Business (AD). A listing of current ADs can be found [here](#).

Step 3: If the contractor inquiry is not addressed within 30 days in Step 2, the contractor should contact, HQ USACE Office of Small Business Programs, at small-business-hq@usace.army.mil with the following information:

- Include "SBREFA Inquiry" in the subject heading
- Contractor name and contact information
- USACE contract or solicitation number
- USACE District/Center location
- Names of USACE employees the contractor previously contacted
- Brief description and current status of the issue

Contractor inquiries not resolved through the above USACE resolution process may be submitted to the Office of the National Ombudsman (ONO), U.S. Small Business Administration. Submit an online request for assistance at www.sba.gov/ombudsman/comment or download a printable Federal Agency Comment Form (SBA Form 1993) and submit documentation via email (preferred), mail, or fax.

Email: ombudsman@sba.gov

Fax: (202) 481-5719

Mail: Office of the National Ombudsman, U.S. Small Business Administration, 409 3rd Street, S.W., Mail Code 2120, Washington, D.C., 20416